

Product Support at your Fingertips

Product Registration, Troubleshooting, Technical Support and more with American's new QR Program

Get fast and easy access to product information specific to your unit and help solve problems without calling technical support.



Try it out for yourself

Here's how it works:

1. Locate the QR code on the unit's rating plate
2. Open the camera app on your Android or iPhone and point it at the QR code. Tap the link that appears.
3. A webpage will open with product literature, warranty status, product registration, troubleshooting, and more.

Should you still need technical support, click the "Contact Technical Support" button. You can log your issue on that webpage to save time once you get on the phone.

